

# A1

## CISA Exam Passing Principles



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1. CISA Item & QAE Item Dev Guides are your friends
2. Maintain a Risk and Security point of views
3. Apply the themes
4. Filter and simplify
5. Generalize and contextualize
6. Adopt the right attitude
7. Guess (aka. „Lucky Luke’)

# 1. CISA Item & QAE Item Dev Guides are your friends

- ISACA CISA Item Development Guide
  - <http://www.isaca.org/Certification/Write-an-Exam-Question/Documents/CISA-Item-Development-Guide.pdf>
- ISACA CISA QAE Item Development Guide
  - <http://www.isaca.org/Certification/Write-an-Exam-Question/Documents/CISA-QAE-Item-Development-Guide.pdf>
- Questions style
  - Multiple choice
    - Stem + 4 options
    - Multiple plausible answers
    - Single best / correct answer

## 2. Maintain a Risk Management point of view

- Questions are subtle but not tricky
- Have a rationale for selecting the option that you have
  - Select a response option for reasons related to InfoSec or Risk Management: oversight vs. mere management
    - e.g., Risk controls
  - “Best” answer is the one associated with better risk management, not necessarily “better” result from some other perspective
    - e.g., ‘inefficient’ outcome measures vs. ‘efficient’ activity metric

### 3. Apply the themes

- Exam includes few (if any) items related to the specifics of any particular audit framework / principle / best practice
- Seek **broadest understanding of item**, select answer that is most generally correct
  - Apply the principles underling a given framework, rather than framework specific details
- Small number of ideas are pervasive in the CISA book of knowledge
  - Choose question options that are consistent with the relevant principles
  - If choosing an answer that is inconsistent with the principles, have a good (IT audit) reason why the exception holds



## 4. Filter and simplify

- Real world governance questions are multi-faceted and requires cross domain knowledge to answer
  - Exam questions are much simpler, the test items are less so multi-faceted
- Crucial element here is to identify the **single domain** from which question was drawn
  1. First **filter** / eliminate answers not connected with identified domain
  2. Then, **apply general principles** of that domain when finding answer

## 5. Generalize and contextualize

- Items sometimes do not provide enough information to determine an unequivocal 'best answer' - incomplete 'by design'
- Be willing to apply your understanding of the most likely context for the question
  - Item writers are affected by their own bias about what is '**generally true**' of IT and organizations and may not feel the need to include such information in the question
  - How candidate '**fills in the blanks**' indicates the candidate's knowledge of current practice / issues

## 6. Adopt the right attitude

- Many test items will seem to be incredibly easy
  - Most common post mortem response is disappointment rather than confirmation
- Take the test serious - 50% of candidates fail
  - Exercise caution with items that seem overly obvious, subjective or 'irrelevant'
    - Give those items a second or third read
    - ask 'what might I be missing?'
    - know what governance principle is applied in your answer



## 7. Guess (aka. "Lucky Luke")

- Best of 4 multiple choice test
  - No penalty for guessing / incorrect answers
  - Answer every question
    - Worst case: eliminate those answers that are clearly wrong and then guess 'intelligently'; e.g. pick the option that seems to have most general applicability
  - If simply have 'no idea'
    - Select the longest response option
    - Or, 'option C' 😊