

Subject: Turkish Airlines Online Ticket – Information Message

From: Turkish Airlines (please\_do\_not\_reply@thy.com)

To: ZAKOCER@YAHOO.COM; ZAKOCER@YAHOO.COM;

Date: Monday, January 2, 2012 6:57 PM



A STAR ALLIANCE MEMBER

**Dear NURETTIN EROL KOCER,**

Thank you for purchasing your ticket from Turkish Airlines Online-Ticket Website. Your *electronic ticket* was issued Thank you for choosing Turkish Airlines

## E-Ticket

Detailed information about your booking is shown below.

Reservation Code:	<b>SMMGZB</b>
Process date:	<b>02.01.2012 18:57</b>

### Itinerary

From To	Airport	Departure Time	Arrival Time	Info	Airline	Cabin/Class
<b>Istanbul - Rome</b> TK1861	<b>IST-FCO</b>	<b>08:20</b> 19.03.2012 Monday	<b>10:00</b> 19.03.2012 Monday		<b>THY</b>	<b>Economy/L</b>
<b>Venice - Istanbul</b> TK1870	<b>VCE-IST</b>	<b>18:45</b> 02.04.2012 Monday	<b>22:10</b> 02.04.2012 Monday		<b>THY</b>	<b>Economy/W</b>

**VCE:** Venice - Marco Polo

**IST:** Istanbul - Ataturk

**FCO:** Rome - Fiumicino - Leonardo Da Vinci

- The total amount has been charged to the indicated credit card during the payment.
- Your ticket has been issued as an electronic ticket. You will not receive a paper ticket.
- Credit card used for the payment (if it is a virtual card, please have the related credit card with you) and an identification card (Passport , driving license, personal identity card , marriage certificate) that belongs to the credit card holder must be presented at thy check-in counter. All the passengers within a single booking must apply to check-in counter at the sametime. Individual applications will not be accepted. If the credit card holder is not the passenger, credit card holder must be present with the passenger(s) at the check-in counter with his/her credit card (used for the payment) and his/her valid identification card. (If it is a virtual card, please have the related credit card with you).
- If you do not present the credit card you used for the payment, you will not be accepted to the flight.
- For rebooking, rerouting, cancellation/refund please apply to Turkish Airlines sales offices with the credit card used for the payment (if it is a virtual card, please have the related credit card with you) and a picture identification card ( passport , driving license , personal

credit card with you) and a picture identification card ( passport , driving license, personal identity card , marriage certificate ). Otherwise your request will not be accepted.

- You may apply to the nearest Turkish Airlines Office to take your electronic invoice document which is accepted as an official invoice by Turkish Law, no later than 7 days after your flight.
- Please, insert the credit card which you used for the payment for Self Check-in. If the credit card holder is not the passenger and/or if it is a virtual card it is impossible to use Self Check-in.

Passenger(s)

Total Amount For All  
Passengers

2,589.12  
TL

Passenger Name	Preferences
<b>Mr Nurettinerol Kocer</b> 2352487081236	TK1861 seat: 7F
	TK1861 Free Baggage Allowance : 20 Kg
	TK1870 seat: 7F
	TK1870 Free Baggage Allowance : 20 Kg
<b>Ms Aysel Kocer</b> 2352487081237	TK1861 seat: 7C
	TK1861 Free Baggage Allowance : 20 Kg
	TK1870 seat: 7C
	TK1870 Free Baggage Allowance : 20 Kg
<b>Ms Cavidan Azar</b> 2352487081238	TK1861 seat: 7D
	TK1861 Free Baggage Allowance : 20 Kg
	TK1870 seat: 7D
	TK1870 Free Baggage Allowance : 20 Kg
<b>Mr Mesut Azar</b> 2352487081239	TK1861 seat: 7E
	TK1861 Free Baggage Allowance : 20 Kg
	TK1870 seat: 7E
	TK1870 Free Baggage Allowance : 20 Kg



For online check-in  
please click [here](#)



Click [here](#) to see your reservation  
information.



To book your hotel  
please click [here](#).



For rent a car please click [here](#).  
Miles&Smiles members can rent a car  
online.



You can inform us by filling out [contact form](#) , or sending e-mail to



CUSTOMER@thy.com , or call Internet Sales Service Center for any problems you may encounter with the bookings made through Online-Ticket Web Site. Please note, mentioned working hours are in local time.

- Duplicated Reservation/Booking: All reservations made either via THY web site or other sales channels are controlled by THY systems automatically. According to the reservation rules, if reservations are determined as duplicated reservations, only one of your reservations will be kept and the rest of them will be cancelled without giving any information. Please make sure not to make duplicated reservation.
- Aircraft type may be changed for operational reasons.

## CALL CENTER FOR ISTANBUL

# 444 0 849

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